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# 2013 Annual Report







*Zoological Society of Buffalo, Inc.*  
**MISSION STATEMENT**

*The Zoological Society of Buffalo, Inc. is an independent, non-profit corporation organized for the establishment, maintenance and operation of the Zoological Gardens; for the education and recreation of the people and visitors of the Niagara Frontier; for the advancement and encouragement of the science of zoology; for the practice of conservation of the world's wildlife; and for the exhibition of diverse species of animals from throughout the world.*

**Zoo Attendance**

<b>2013</b>	<b>511,884</b>
<b>2012</b>	<b>455,283</b>
<b>2011</b>	<b>411,194</b>
<b>2010</b>	<b>423,887</b>
<b>2009</b>	<b>456,414</b>
<b>2008</b>	<b>414,794</b>
<b>2007</b>	<b>412,369</b>



# FROM THE PRESIDENT

*Donna M. Fernandes, Ph.D*

Even though our new polar bear habitat won't open until 2015, it is safe to say that 2013 was by all accounts the year of the polar bear. It began with the best kept secret in town, a newborn polar bear being hand-reared by our vet tech Alice Rohauer until the cub's public debut on March 1st. Little Luna became an instant media sensation, with international coverage of her every move, her first foray into a kiddie pool, first steps out on exhibit and of course, the arrival of her pal Kali, the orphaned cub from Anchorage, Alaska. Thank you to M&T Bank for arranging for and underwriting the costs of Kali's transportation on UPS.

Luna became the face of our public campaign, with the compelling slogan "Our Bears Belong in Buffalo". At the start of 2013, the campaign stood at just under \$13.4 million. By the end of the year, we had exceeded our goal and raised \$18.2 million. Countless individuals, foundations, and businesses contributed to the campaign. Sweet Jenny's, Oh Pour L'amour Du Chocolat, Ben Garelick Jewelers, Salvatore's Italian Gardens, McCullough Coffee and Tim Horton's all held special sales on behalf of the polar bears. Russell Salvatore donated all of the proceeds from his book to the campaign, along with making a personal gift. The Women's Board sold t-shirts and contributed \$10,000 to the campaign while, the Docent wrist band sales brought in another \$16,000. Our government partners, particularly New York State, carried us over the finish lines with sizable gifts from the State Senate, State Assembly, and Governor. The City of Buffalo also included us in their capital budget for the third year in a row! I'd also like to acknowledge Erie County for being the first to support the campaign and for being the biggest donor of all.

With so many successful events and a notable increase in Zoo attendance, we were able to utilize the extra

earned revenues to address a number of deferred maintenance issues that had plagued us for quite some time. Projects included replacing the roof on the maintenance building, replacing damaged exhibit glass in the rainforest; gorilla; and hyena exhibits, replacing the sliding glass doors to Beastro, and replacing the awnings in our concession area and sea lion exhibit. We also added a new pool to the tiger exhibit to accommodate our growing bear cubs. Thank you to Beauty Pools for donating a portion of the costs of the new pool. Capital funds from the Zoological Society of Buffalo Foundation were used to purchase a new skidloader, tractor, and, to the delight of our young visitors, a new train. With grant support, we also traded in the old Ford Friendship minivan to acquire a new Zoomobile decorated with a colorful animal-themed wrap to help the vehicle stand out as a mobile advertisement for the Zoo and our Zoomobile program.

Although the polar bear cubs garnered the lion's share of attention, we had several other high profile births at the Zoo last year, including a Western lowland gorilla and Brazilian ocelot. For the first time ever, we had eastern Massasauga rattlesnakes born as well as our first successful hatching of a sunbittern chick. Other births/hatchings included agouti, bighorn sheep, 6-banded armadillo, meerkats, prehensile tailed porcupine, tamandua, vampire bats, boat-billed heron, roseate spoonbills, whiptail lizards, spotted turtles, Annam leaf turtle, and Solomon Island leaf frogs. We produced a bumper crop of 1,400 Puerto Rican crested toad tadpoles that were transferred to Puerto Rico for release in November. We also released 70 hellbenders into local WNY waterways as part of the Zoo's headstart program with the Department of Environmental Conservation.

In 2013, Zoo Veterinarian, Dr. Kurt Volle, participated in three collaborative research projects in Costa Rica with veterinarians from the Fort Wayne Children's Zoo as well as veterinarians from the Costa Rican University of San Jose. One of the research projects involved placement of infrared cameras in the Playa Cabuyal region in order to survey the small carnivores inhabiting the area. The second project involved the immobilization of mantled howler monkeys in the Parque Nacional Las Baulas to evaluate the effectiveness of certain immobilizing agents in order to collect blood samples and other biological data for the University of San Jose. The third project involved the collection of fecal samples from small carnivores and intrusive domestic mammals in the Playa Grande region in order to identify the diversity of internal parasites present in the area.

The Buffalo Zoo also won the Western New York Earth Day Award in the collaboration category for our work with hellbender headstarting. Lastly, Buffalo Zoo's Gates #3 and #4, located near the Rhino and Giraffe exhibits, were added to the State and National Registry of Historic Places. The gates were designed by African American architect John Brent who worked for the City of Buffalo during the Works Progress Administration.

The year ended on a high note when the demolition of the bear pits began in November and the campaign hit its goal of \$18 million. Thank you to everyone who made 2013 such an extraordinary year – our dedicated staff, our incredible board, particularly Chair Dorothy Ferguson who was consumed with the goal of completing the Bear Necessities campaign, and our government partners, who continue to provide both operating and capital support to make the Buffalo Zoo the most popular cultural destination in Western New York.







# ANIMAL COLLECTION AND INVENTORY

**Species born or hatched in 2013**

6-banded armadillo, agouti, Annam Leaf turtle, boat-billed Heron, cattle egret, Chinese 3 stripe box turtle, common vampire bat, eastern massasauga rattlesnakes, golden-lion tamarin, hyena Indochinese box turtle, meerkat, ocelot, prehensile-tailed porcupine, Puerto Rican crested toad, reindeer, Rocky Mountain bighorn sheep, roseate spoonbills, snow leopard, Solomon Island leaf frog, spotted turtle, sunbittern, tamandua, western lowland gorilla, whiptail lizard

**Species or specimens acquired in 2013**

African lion, basilisk, black-crowned night heron, California sea lion, chaco golden knee tarantula, Dumeril's monitor, golden pheasant, Hermann's tortoise, King cobra, kookaberra, Lady Amherst's pheasant, Mandarin ducks, blue crowned mot mot, mousebird, Oustalet's chameleon, Pekin robin, polar bear, Mexican lance-headed rattlesnake, red-necked wallaby, sugar glider, Tammar wallaby, tentacled Snake, trumpeter hornbill

**Species removed from the collection in 2013**

African crested porcupine, four-striped grass mouse, red ruffed lemur, barn owl, frilled dragon, modest day gecko, bird eating tarantula, Pratt's rocket frog

Western lowland gorilla  
(born 2013)

	2013 Species / Specimens
Mammals	52/197
Birds	39/126
Reptiles	41/120
Amphibians	9/263
Fish	6/241*
Invertebrates	4/219*
<b>TOTALS</b>	<b>151/1,166*</b>

These numbers do not include Education Department animals; otherwise, all species and specimens physically at the Buffalo Zoo are counted. Counts indicated by \* are estimated.



# New and Upcoming Exhibits



## *New Entrance and Arctic Edge Exhibit*

In 2013, we completed construction of our new entrance which opened on July 10th. Both the gift shop and Great Lakes fountain have received high praise from our visitors, and the entry complex was awarded a Brick by Brick Award from Business First for the best retail project. Concurrent with the construction of the new entrance was the transformation of our former Lorikeet Landing exhibit into Kookaburra Korner, housing Bennett wallabies, kookaburra, Lady Amherst and golden pheasants, and mandarin ducks.

After successfully completing the fundraising campaign, the Buffalo Zoo demolished the former bear pits in November of 2013. It was the first step towards construction of the Arctic Edge exhibit, which is slated to open in 2015.



*The demolishing of the former bear pits.*

*The new entrance opened in July to rave reviews.*



# Research Projects Supported in 2013

The Zoological Society of Buffalo recognizes that important contributions are made to the Zoo and to the profession through research efforts. The Society also recognizes that research benefits society at large by contributing to our collective knowledge of nature. Listed below are a selection of some of the research projects conducted in 2013 (or continued from 2012). These projects were conducted as a result of approval from the Zoo's Research and Conservation Committee and/or cooperation with Association of Zoos and Aquariums (AZA) requests.

**African Lion**  
Rebecca Stites, Smithsonian's National Zoo

*Fecal samples provided to study stress hormones associated with separations from pride-mates, pre- and post-departure from the National Zoo.*

**Asian Elephant**  
Dr. Jill Mellen, Disney's Animal Kingdom  
John Lehnhardt, AZA Elephant Center  
Dr. Cheryl Meehan, Project Manager

*A study to determine the environmental and husbandry factors that are most important to elephant welfare. Using a multi-disciplinary approach, we will establish science-based benchmarks for assessing individual elephant welfare by studying the population housed at Association of Zoos and Aquariums (AZA)-accredited zoos (290 elephants in 78 facilities). This is a multi-year study funded by the IMLS and member Zoos.*

Dr. Michele Miller, Disney's Animal Kingdom  
Dr. Sharon Deem, St. Louis Zoo  
Dr. Ramiro Osaza, University of Florida  
Dr. Francisco Olea-Popelka, Colorado State University  
Dr. Dennis Schmitt, Ringling Bros. and Barnum Bailey Center for Elephant Conservation

*A study to understand the transmission, diagnosis, and treatment of tuberculosis in the captive elephant population.*

Chase LaDue, Canisius College  
Dr. Nancy Scott, Dallas Zoo  
*A study of musth in captive male elephants*

**Amur Tiger**  
Dr. Julie Napier, Omaha's Henry Doorly Zoo and Aquarium  
Dr. Erike Crook, Utah's Hogle Zoo  
Dr. Doug Armstrong, Tiger SSP vet advisor

*A study to determine the most common causes of morbidity and mortality of captive tiger subspecies held at AZA institutions in North American from 1992 through 2013.*

**Eastern Hellbender**  
Ken Roblee, New York State Department of Environmental Conservation  
Penny Felski, The Buffalo Zoo

*Agreement with NYSDEC to hatch and rear hellbenders for release at age three into present and former range sites in New York State. Rearing of captive larvae and monitoring of 2012 released hellbenders continued into 2013.*



**Indian Rhinoceros**  
Dr. Monica Stoops, Cincinnati Zoo and Botanical Garden

*Provided urine samples for a study to expand access to and build capacity for African and Asian rhino reproductive care.*

Dr. Monica Stoops, Cincinnati Zoo and Botanical Garden

*Provided urine samples to document sexual maturation in male Indian rhino through the measurement of urinary testosterone concentrations.*

**Polar Bear**  
Jacquelyn Heatwole and Dr. Charlotte Lindqvist, SUNY Buffalo  
JoAnne Simerson and Megan Owen, San Diego Zoo

*A study examining the behavioral and developmental differences, if any, between a human-reared, female polar bear cub born in captivity and an orphaned, wild male polar bear cub, who are relatively close to one another in age.*

Isabelle Cless, Heather Voss-Hoynes, Kristen Lukas, and Roy Ritzmann, Cleveland Metroparks Zoo and Case Western Reserve University

*A study examining the distinctions in gait between pacing and non-repetitive locomotion in captive polar bears.*

Terri Roth, Cincinnati Zoo and Botanical Garden  
Jocelyn Bryant, Brookfield Zoo

*A study to determine the baseline fecal cortisol concentration in female polar bears throughout the year; seasonal impacts on fecal cortisol concentrations or variability in female polar bears; and in fecal cortisol year-long profiles differ significantly between pregnant and pseudopregnant polar bears.*

**Rock Hyrax**  
Dr. Tamara Kruse, Veterinary Medical Center of Long Island  
Dr. Michael Garner, Northwest ZooPath

*A retrospective study regarding diseases of captive rock hyraxes to identify disease patterns that aid in the captive management of hyrax.*

**Multiple species**  
Dr. Christy Hoffman, Canisius College

*A study examining attention paid to simple and complex visual stimuli by carnivorous and non-carnivorous species including polar bear, spectacled bear, Japanese macaque, lion, serval, maned wolf, lowland gorilla, Rocky mountain bighorn sheep, roan antelope, spotted hyena, giant anteater, tamandua, white-faced saki, and meerkat.*

Dr. Stephen Wallace, Eastern Tennessee State University

*Whole deceased animals provided for the Osteology collection of the Neogene Vertebrate Paleontology Laboratory at East Tennessee State University for preservation and study.*

Dr. Linda Munson, University of California at Davis  
AZA Contraception Advisory Group

*Agreement to provide pathology samples for any animals involved in chemical contraception. Sample provision continued from previous years.*

"The Frozen Zoo," San Diego Zoo  
San Diego, California

*Agreement to provide samples to The Frozen Zoo.*

*The Frozen Zoo®, begun in 1975, is a collection of bioresources including fibroblast cell lines, semen, oocytes, embryos, DNA, blood, and tissue representing about 1,000 mammalian, avian, reptilian and amphibian species/subspecies. Samples are obtained opportunistically from both captive and wild collections throughout the world. The scope of this project is large and covers a wide variety of species of interest in zoo/aquarium collections and affects many conservation interests.*





# Conservation Projects Supported in 2013



## Cars for Conservation Fund

A method to secure funding for conservation projects was implemented in 2006. The “Cars for Conservation” program receives \$0.25 from each parking fee collected. The funds generated are distributed to national and international conservation programs.

## Financial support was provided to the following conservation organizations in 2013:

**Anteater, sloth, armadillo specialist group - International Union for Conservation of Nature (IUCN)** - Contributions to support the in-situ conservation of edentate. (South America)

**Amphibian TAG** – Provides discussion forums for amphibian husbandry, veterinary care, and ethical issues, recommends amphibian species for AZA studbooks and SSP Programs, establishes management, research and develops resources to help AZA accredited zoos develop successful conservation programs. (United States)

**Conservation and Research of Endangered Wildlife (CREW)** – Leading the way to secure a positive future for endangered species. (United States - Cincinnati)

**Friends of Laguna Atascosa Refuge** - In-situ ocelot conservation and education contribution. (South America)

**Fort Worth Zoo** - Puerto Rican Crested Toad – The Fort Worth Zoo has received a North American Conservation Award for its ongoing conservation work with the Puerto Rican Crested Toad. (Texas)

**Grizzly & Wolf Discovery Center** - Financial support of brown bear conservation and rescue and Yellowstone National Park education efforts. (Western U.S.)

**Houston Zoo El Valle Amphibian Conservation Center** - Founded by the Houston Zoo, EVACC joined forces with the Panama Amphibian Rescue and Conservation Project to save twenty target species from a devastating disease caused by a fungus by learning how to breed them in captivity. (Houston, Texas)

**International Elephant Foundation** - Financial support of in situ conservation projects. (Designate as Africa and Asia, but we support the Asian projects in India, etc.)

**International Rhino Foundation** - Financial support provided for North American Save the Rhino Campaign which helps to conserve rhinos in the wild. (Combined Federal Campaign (CFC)) (Designate as Africa and Asia, but we support the Asian projects in India, Nepal, etc.)

**International Rhino Keepers Association** - Financial support provided to support in situ rhino conservation programs. (USA, Asia, Africa - GLOBAL)

**Lincoln Park Zoo Eastern Massassauga Rattlesnake conservation efforts** (United States?)

**Lion Species Survival Plan** – Committed to the management and welfare of lions in captivity, fulfilling an obligation to lions in the wild. (United States?)

**Lion Tamarins of Brazil Fund** - Support of the conservation, education, and release research projects for lion tamarins in situ. (Brazil)

**Marine Mammal Center, Sausalito, CA** – Non-profit veterinary research hospital and education center dedicated to the rescue and rehabilitation of ill and injured marine mammals. (California)

**Polar Bears International** - Contributions to this non-profit organization dedicated to the worldwide protection of the polar bear. CFC (Canada)

**Sahara Conservation Fund** – Conserves the wildlife, habitats and other natural resources of the Sahara and its bordering Sahelian grasslands. (Africa)

**International Snow Leopard Trust** - Financial support of Natural Partnerships Program. CFC (Himalayan region of Asia)

**Tiger SSP** – Maintain awareness about the plight of tigers and funding for their conservation. (Africa)

**Turtle Survival Alliance** - Contributions for turtle in-situ conservation and education in Asia and South America. (SE Asia)

**World Parrot Trust for The Ara Project** – Works with parrot enthusiasts, researchers, local communities and government leaders to encourage effective solutions that protect parrots. (Costa Rica)



# Education

Each year the Buffalo Zoo, in conjunction with Polar Bears International, awards one area business the PBI Paw of Approval Award for green practices. In 2013, the award went to Natale Builders, who specialize in building unique custom homes in Western New York using the latest green and energy efficient building techniques. Robert Buchanan, President of Polar Bears International and founder of Arctic Action Teams, came to the Buffalo Zoo to help present the Zoo's third annual Paw of Approval Award.

The Buffalo Zoo received a small grant from the Society for the Study of Amphibians and Reptiles to develop an outreach program called "Save Your Backyard" about the conservation of local reptiles and amphibians. The program features one of our hellbenders from the Hellbender Headstart Lab and several other local reptile/amphibian species.

The Buffalo Zoo's distance learning videoconferencing programs were awarded a CILC Honorable Mention Pinnacle Award. The Center for Interactive Learning and Collaboration presents awards annually to organizations delivering outstanding interactive videoconferencing programs for grades K-12. Recipients are chosen based on teacher evaluations submitted through the CILC Web site.

Other notable recognition received in 2013 included a Museumwise Award from the Museum Association of New York for the collaborative education program called "Erie Canalway Connections". This program is a collaboration with the Buffalo History Museum where students travel to the History Museum to learn how the Erie Canal affected the people in our area throughout history and then visit the Delta Sonic Heritage Farm to learn how the canal affected farming and wild spaces.

The summer of 2013 saw the highest attendance on record for our Summer Zoo Camp. The weekly camp spanned the course of seven weeks during the summer and hosted 630 campers between the ages of 5 and 12 years.

The Docent Organization of the Buffalo Zoo went above and beyond their typical "educational" duties and took a very active role in raising funding for the Arctic Edge exhibit construction. Docents raised more than \$20,000.00 by selling Luna bracelets and conducting a "Quarter" fundraiser drive in 2013.





# Development, Marketing, and Special Events

## Fundraising campaigns

In 2013, the Zoo launched the public portion of a capital campaign to raise money for the new Arctic Edge exhibit. The “Our Bears Belong in Buffalo” campaign started 2013 with \$13.4 million. By the year’s end, it had exceeded its goal, reaching \$18.2 million, securing the future of polar bears in Buffalo.

The Zoo’s Adopt-an-Animal program was also very successful in 2013. The ongoing annual adoption sales did well, and were boosted by a Valentine’s Day promotion, the popular Christmas package, and the Spooky Halloween adoption package.

Other successful fundraising efforts included TOPS Shop for the Animals, the Buy the Animals Lunch program, and the Women’s Board calendar sale and holiday luncheon.

## Marketing and Sponsorships

The Zoo is very grateful for all of the generous sponsors who supported us in 2013. Our major sponsors included:

2 Find Your Home, Bank of America, Buffalo Exterminating, Citizens Bank, Coca-Cola, Bottling Company, First Niagara Bank Foundation, Goya Foods Great Lakes, Hard Rock Cafe-Niagara Falls, Jaeckle Fleischmann & Mugal LLP, Kirschmeyer & Associates, The M&T Charitable Foundation, Mutual of Omaha Insurance Company, New York Life Insurance Company, No Name Donation, Noco Energy Corp., OB Services, Perry’s Ice Cream, Phillips Lytle LLP, Plum Organics, Sahlen’s, Sorrento Cheese, Tops Friendly Markets, Try-It Distributing Co. Inc., United Healthcare, Univera Health Care, Verizon, Wegmans Food Markets, Inc., Winning Smiles Pediatric Dentistry

## Online

The widespread coverage of the baby polar bears and the “Our Bears Belong in Buffalo” campaign increased visitation to the Zoo’s Facebook page, which had an average of 165,000 readers weekly over the spring and summer months. The Zoo’s Twitter and Instagram accounts, blog, YouTube channel, and website experienced similar spikes in interest.

## Special Events

The inaugural BuffaLoveFest at the Zoo took place on May 31, 2013. The event was a celebration of “All Things Buffalo” and featured local bands, food trucks, beer from Buffalo breweries, and a variety of artisan vendors touting Buffalo-themed wares. There were 1,800 in attendance at the event, a majority of whom were part of the twenty-something age demographic that the Zoo has struggled to reach in the past. The event raised over \$32,000, considered a large success for a first-time event. BuffaLoveFest was so well attended that it will become an annual fundraising event for the Zoo.

BuffaLoveFest rounded out an already full calendar of successful events in 2013. Polar Bites took place on February 21st with 53 participating vendors and 1,200 in attendance at the Buffalo Niagara Convention Center. The theme of our 2013 Catillion was “Shake a Tail Feather”. It was a sell out sit down dinner event which netted approximately \$120,000 for the Zoo Foundation. Congratulations to Nicole and Steve Swift and the entire committee who made it a night to remember. Our last major event for the year, Wines in the Wild took place on Wednesday, July 24th. More than 2,600 people attended and we netted approximately \$110,000 for Adopt-an-Animal. Thank you to the ProZoo Board for their work on this event and on Polar Bites. Thanks also to the Women’s Board for the great Basket Raffle and Silent Auction, as well as their hard work on the Holiday luncheon each year.

Other special events that took place during 2013 included Jungle Love, Breakfast with the Easter Bunny, Labor Day, Howl-O-Ween Hayrides, Breakfast with Santa, Members Appreciation Nights, and the popular Zooper Saturday series.





# Friends of the Zoo 2013

The board and staff of the Zoological Society of Buffalo, Inc. would like to thank the individuals and organizations listed below. We are proud and happy to acknowledge all of the leadership gifts made to the Buffalo Zoo in the 2013 calendar year. Every effort has been made to ensure accuracy in our listings. If you notice any mistakes or omissions, please notify the Development Office at the Buffalo Zoo. We are grateful to all of our donors for their continuing support and generosity.

## GOVERNMENT SUPPORT

Erie County  
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Children's Foundation of Erie County  
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## 2013 ANNUAL FUND

Barbara T. Baker, chair

The Annual Fund supports the on-going operation of the Buffalo Zoo. Members of the community support the Zoo in carrying out its mission of conservation, education and recreation. Nearly \$300,000 was contributed to the Annual Fund in 2013. Listed below are the Leadership Donors.

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The Bear Necessities Campaign came to a successful close in 2013. More than \$18 million was raised which allowed the Zoo to create a new entry plaza complete with admissions area, café, gift shop and other visitor amenities. The main project funded by the campaign will be Arctic Edge, a new exhibit for polar bears and other arctic species. Currently under construction, the new \$14 million state-of-the-art habitat is scheduled to open in the fall of 2015. We are grateful to all who contributed to the success of this effort.

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Zumbathon 2013



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*Executive Assistant*

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*General Curator*  
Malia Somerville,  
*Incoming General Curator*  
Kelly Ann Brown,  
*Registrar*

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Caitlyn Bruce  
Illa Caira  
Cathreine Carroll  
Cheryl Chintella  
Robert Dempsey  
Shanna Dempsey  
Alicia Dubrava  
Penny Felski  
Ronald Geiger  
Kristi Glovack  
Dave Gritzmacher  
Pam Harmon  
Joe Hauser  
Vicki Hodge  
Lynn Hogle  
Melissa King  
Kayla Krajna  
Jamie Kranz  
Jacob Lange  
Courtney Macklin  
Katrina McIntosh  
Katherine Meegan  
Megan Monaco  
Larry Radford  
Mindy Shute  
Steve Ussrey  
Lori Vanderwalker  
Audrey Williams

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Beth Huss  
Stephanie Hurst  
Rachel Hyatt  
Kerensa Koithan  
Tyler Mack  
Elizabeth Mckinney  
Bon Mazurek  
Tiffany Mill  
Nicholas O'Hare  
Kathryn Scime  
Gary Steele  
Catherine Victor  
Megan Wagner

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Kurt Volle, DVM  
*Veterinarian*  
Alice Rohauer,  
*Veterinary Technician*  
Kelly Ann Brown,  
*Administrative Assistant*

**Administration and Finance**  
Denise J. B. Maloney,  
*Director of Administration and Finance*  
Carol Yetto,  
*Business Manager*  
Jessica Turner,  
*Accounting Clerk*  
Eric Penoyer,  
*Information Technology Manager*  
Alicyn Ringle,  
*Administrative Assistant/Switchboard Operator*  
Shabar Rouse,  
*Administrative Assistant/Switchboard Operator*

**Guest Relations Associates:**  
Wanda Hurley,  
*Guest Service Manager*  
Michael Paluch,  
*Assistant Guest Service Manager*

**Associates:**  
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Joseph Bozek  
Alexandria Clark  
Kevin Clark  
Grace Clauss  
Mike Franko  
Anna Hourihan  
Timothy Ireland  
Steve Kawski  
Justin Lee  
Davetta Lewis II  
John McMorrow  
Alicia O'Grady  
Anthony Panetski  
Leah Powers  
Monica Quebral  
Thomas Quebral  
Natassia Rittenour  
Christian Ross  
Cathleen Smith  
Sandra Springer  
Mary Sturm  
Mark Trapp  
Stephanie VanCleaf  
Dominique Washington  
Christopher Watson  
Shannon Wilson  
Barbara Wornowski  
Joann Zunner  
Ryan Zunner

**Food Service**  
Laurie Hope,  
*Food Service Manager*  
Michael Boticelli,  
*Food Service Assistant Manager*  
Ashley Ulaszko,  
*Supervisor*  
Hank Clark,  
*Cook*

**Associates:**  
James Armstrong-Grice  
Kevin Boldt  
Che'la Brown  
Terrace Capps II  
Charles Caviness  
Dominique Day  
Shanaya Dowell  
Christa Edwards  
Jordan Elliott  
Labis Eyoto  
Idrish Fayah  
Morgan Flitt  
Tatiana Garner  
Benjamin Gattie  
Connor Getz  
Dejalana Gilbert  
Gionni Jr. Griffin  
Tyler Henderson  
Frances Hughes  
Brantan Jackson  
Devin Lewis  
Nicole Lowe  
Monica Maddox  
Philip Martinelli  
Xavier Matthews  
Ronald Miner  
Francis Mondrala  
Latisha Palmer  
Barry Rolls  
Alafias Satcher  
Janice Sessions  
Gennie Smith  
Melvin Smith  
Michael Wagner  
Talia Williams  
Chelsey Zulatowski

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Adair M. Saviola,  
*Director of Development and Marketing*  
Denise M. Moll,  
*Development & Membership Manager*  
Dian Lewin,  
*Development Projects Coordinator*  
Ronald Reynolds,  
*Administrative Assistant*  
Anita Clark,  
*Office Assistant*  
Eric E. Lee,  
*Art Director*  
Michael Powers,  
*Marketing Manager*  
Rachel Gottlieb,  
*Public Relations Coordinator*  
Kathryn Jordan,  
*Events Coordinator*

**Education**  
Tiffany Vanderwerf,  
*Curator of Education*  
Donna McIntosh,  
*Education Registrar*  
Maureen Pantera,  
*Volunteer Coordinator*

**Education Specialists:**  
Rebecca Balk  
Jennifer Bertin  
Mary Carol Elliott  
Shannon Goodell  
Mathew Johonson  
Scott Lawson  
Rebecca Muffoletto  
Robin Sanecki  
Adam Smith  
Darren Snieszko  
Elizabeth Thompson

**Education Support Staff:**  
Kathryn Baglio  
Sonya Bayba  
Laura Beauregard  
Isadora Bevan  
Emily Brucks  
Rachael M Brzezinski  
Sara Butzback  
Eleni Casseri  
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Melanie Skomra-Janesz  
Kaylee Smith  
Lisa Thibault  
Danielle Trolli  
Kelsey Weigel  
Rachel Zakowski

**Horticulture and Grounds**  
Steven Mead,  
*Director of Grounds, Maintenance, and Engineers*

**Grounds Keepers:**  
Melanie Anderson  
Aerielle Davis  
Dave Goehle  
Chris Metz  
Michael Shanahan  
Walt Whitcomb

**Seasonal:**  
Kiani M Canire  
Lisa-Ann Ishihara  
Lauren Pristach  
Christine Regula

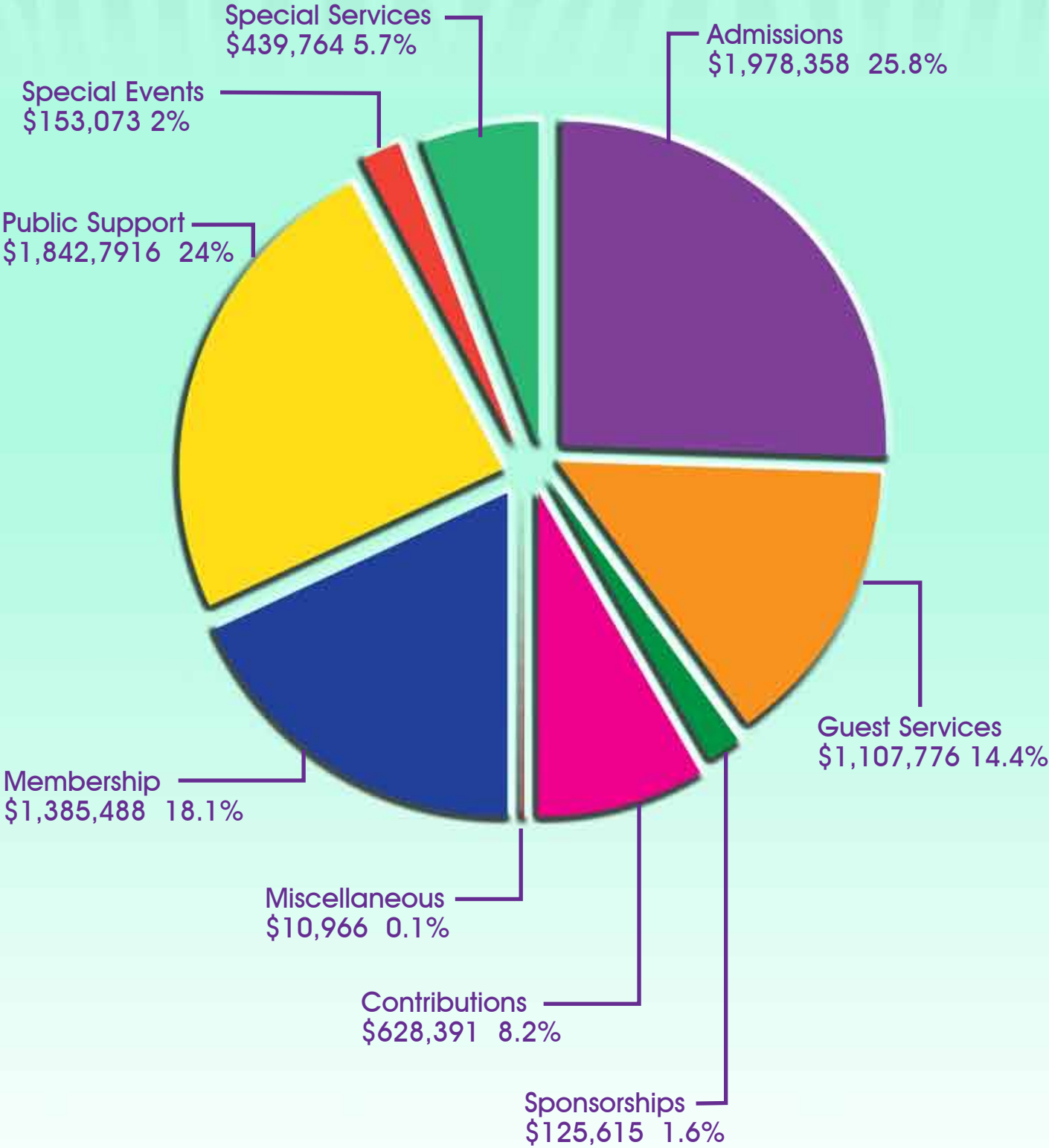
**Maintenance Keepers:**  
Joeeph Call  
Christopher Galas  
Mark Knight  
Richard Prims

**Engineers:**  
Ronald Zunner,  
*Chief Engineer*  
Larry DePietro  
William Dowling  
Randy Grupp

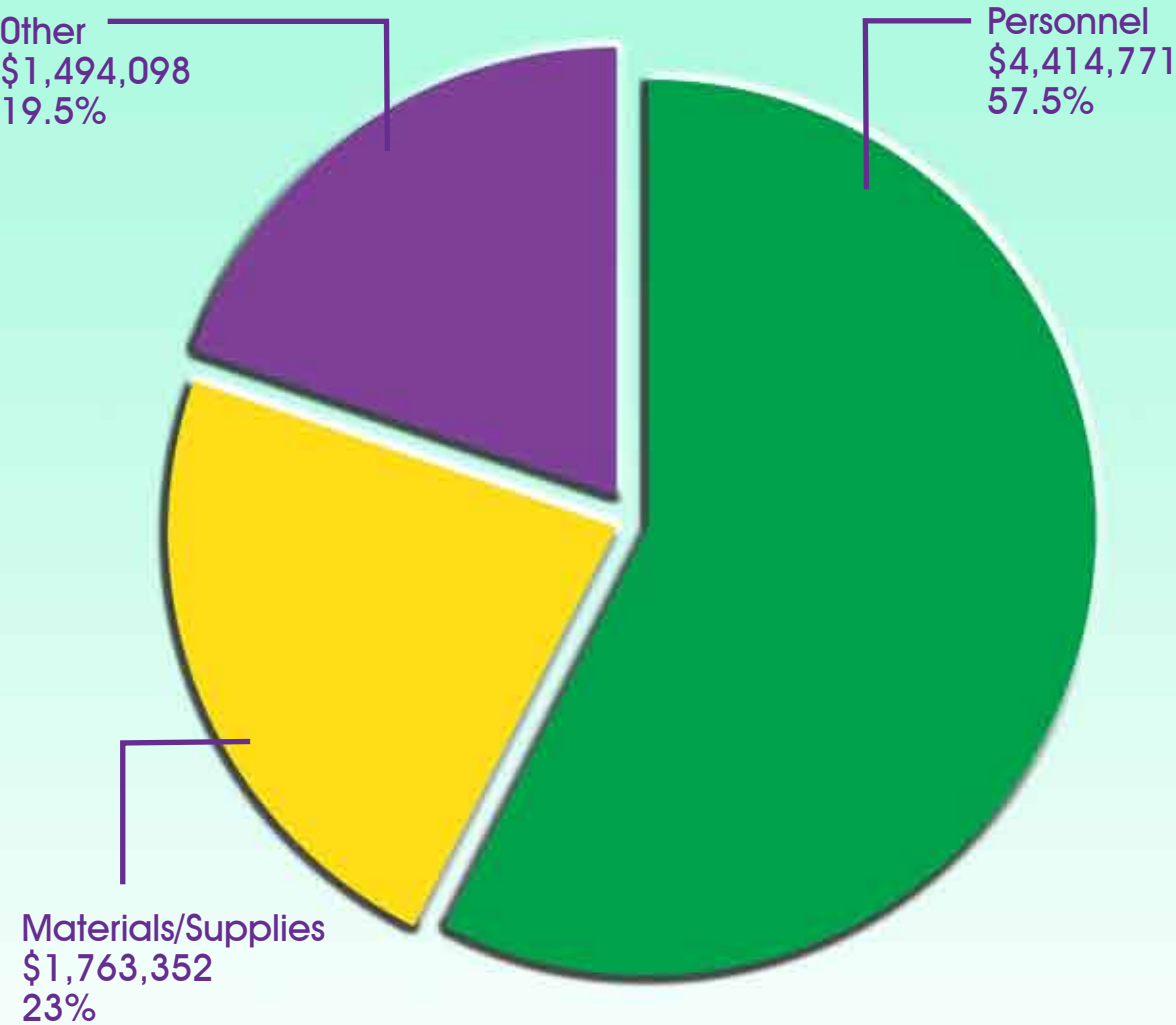


# 2013 Operating Statement

Revenues Total \$7,672,221



Expenses Total \$7,672,221



(Net Deficit \$0)