

We invite you to apply for the following seasonal part-time job opportunities... (all jobs are seasonal, part-time, non-exempt hourly positions)

# **GUEST EXPERIENCE**

Spend your summer at the Buffalo Zoo! As a member of our Guest Experience team, you will go above and beyond to deliver an exceptional guest experience. To apply for the following positions, you must be available on Fridays, Saturdays, and Sundays as well as holidays and be available to participate in a paid, mandatory training session prior to your first day of work.

### Guest Service Associate

Be a part of the team that welcomes all to the Buffalo Zoo! Guest Service associates ensure that the Zoo is safe for all to visit by assisting guests with entry and delivering accurate information in a warm and friendly manner. Experience with guest interaction, cash handling and computer systems is preferred.

#### **Rides and Attractions Associate**

Greet guests courteously and enthusiastically at each of the attractions (Zoo Choo Train, Carousel, Buffalo Zoo-mers, Hidden Treasures, etc.), sell access tickets and ensure their safety as they participate in rides and attractions. This position is outdoors and requires standing, walking, bending down and other repetitive motions.

#### Clean Team

We're doing our part to make our guests and team members feel as safe as possible at the Zoo. Our Clean Team is responsible for cleaning and sanitizing guest accessible surfaces on a scheduled rotation. The Zoo will provide personal protective equipment and cleaning supplies necessary for our team.

## To Apply:

Please download employment application from the website: *www.buffalozoo.org* Send your completed application to:

Buffalo Zoo, 300 Parkside Avenue, Buffalo, NY 14214, Attn: Seasonal Jobs

You can also email your completed and signed application to: <u>buffalozoosummerjobs@buffalozoo.org</u> with the subject line "Seasonal Jobs". No phone calls please.

We are an Equal Opportunity Employer

The Buffalo Zoo is an At Will employer

and all Buffalo Zoo employees are subject to employment eligibility and background security checks as well as testing for illegal substance use as allowed by law.